



DIABETES AND YOU

News - August 2026

Welcome to the first edition of the Diabetes and You newsletter.

This newsletter will provide regular updates on Diabetes and You alongside the new [Diabetes and You webpage](#), we hope this becomes a central source of information for everyone involved in delivering and supporting Diabetes and You across Cornwall and the Isles of Scilly. Over recent months, significant work has taken place to review and refresh Diabetes and You and we are pleased to share a number of exciting programme updates.

NEW! Diabetes and You Practice Information Pack is now available via the [Diabetes and You webpage](#). The Practice Information Pack has been developed as a practical guide to support PCNs in delivering Diabetes and You and brings together key programme information in a single document.

Whether you are currently delivering Diabetes and You or planning future delivery, we strongly encourage those involved in Diabetes & You to familiarise themselves with this document.

If you have any questions regarding the Practice Information Pack please email: kernowhealthcic.workforce@nhs.net.

Delivery Funding Update

Funding has been resecured to support Diabetes and You delivery during 2026/27, with the standard funding contribution for a completed Diabetes and You course now uplifted to £500 per course.

The funding model also includes attendance-based funding adjustments to recognise and reward proactive participant recruitment and engagement, helping maximise access to structured education within local communities.

Full details of course allocations, funding arrangements, reporting requirements and payment processes are available within the Diabetes and You Practice Information Pack, available via the [Diabetes and You webpage](#).

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Practices and PCNs that have continued to deliver Diabetes and You since 1 April 2026 may submit retrospective funding claims for eligible courses. However, retrospective payments remain subject to the same programme reporting requirements which can be found in the Practice Information Pack found on the [Diabetes and You webpage](#).

Booking System Update

The current BookingLive contract will end in September 2026 and will not be renewed. Following a review of the programme's booking arrangements, it was agreed that BookingLive was not providing sufficient functionality or value for money to support the programme. With immediate effect, practices and PCNs should manage bookings for locally delivered Diabetes and You courses through their own local systems and administrative processes.

To support this transition, new resources have been developed, including the Diabetes and You Practice Information Pack, Participant Communication Templates, and Diabetes and You Administration Guide. Further information and supporting resources are available via the Diabetes and You webpage or by contacting kernowhealthcic.workforce@nhs.net.

Educator Update

We are pleased to confirm the return of the Diabetes and You Educator Forum, with the next forum planned for Autumn 2026. Going forward, forums will be held twice yearly to provide programme updates, share learning and support ongoing educator development.

To support sustainable local delivery, new educator development funding of £460 per educator is now available to help PCNs develop local Diabetes and You educator capacity. Subject to PCN population size, funding is available to support the development of up to two educators per PCN.

Cornwall Primary Care Training Hub is also launching the Facilitator Development Framework, a new workforce development initiative designed to strengthen facilitation, communication and group education skills. This will be highly beneficial for Diabetes and You educators, and participation is strongly encouraged.

Further information regarding educator development funding can be found within the Practice Information Pack, available via the [Diabetes and You webpage](#).

Thank You

Thank you to all educators, practices and PCNs who have continued to support Diabetes and You during this period. Your ongoing commitment to structured diabetes education is greatly appreciated and has helped ensure continued access for patients.

Stay Connected:

Regular updates, resources and programme information can now be found on the [Diabetes and You webpage](#), which will become the central hub for programme news, delivery resources, educator information, and future communications across Cornwall and the Isles of Scilly.

 www.kernowhealthcic.org.uk/cornwall-primary-care-training-hub/diabetes-and-you/

 kernowhealthcic.workforce@nhs.net