

Enhance Your Practice with Kernow Health CIC's Customised GP Closure Support Models

At Kernow Health CIC, we are dedicated to bolstering resilience and development within primary care. Having successfully piloted practice closure models for urgent business continuity and planned closures for protected learning time, we are now poised to standardise these offerings for our General Practice colleagues, with an additional focus on managing overflow demand.

Our Tailored Support Options:

1. Protected Learning Time (Planned Closure)
2. Business Continuity (Urgent On-the-Day Support)

Protected Learning Time

We present two distinct models of closure support:

- Option 1 – Messaging Service: A streamlined approach ensuring continuous patient communication, absent of clinical input from KHCIC.
- Option 2 – Triage Service: A comprehensive service including clinical triage of urgent presentations handled by our proficient clinicians, expected to be the preferred choice for most practices.

How to Apply for Closure Support

To effectively manage your practice's requirements, we require the following:

- Exact duration of cover required (N.B. we are unable to support closures of less than 4 hours)
- Demand profile – how many calls can we expect?
- Contact details for crucial colleagues on the day (Duty Doctor and an operational colleague).

Applications can be conveniently submitted via our online form, accessible via [this link](#) the QR code below.

Operational Days

Tuesdays, Wednesdays, and Thursdays. Requests to be made one month in advance for a decision within 5 working days.

Choose Kernow Health CIC for reliable, efficient, and strategic support during your practice's closure times. *Keeping general practice at the heart of patient care.*

KHCIC Request for Protected Learning Time

